# **RDN Enhancements** MultiSearch – Case Address Criteria





RDN is pleased to bring you NEW features to assist in your day to day activities.

The new feature is an enhancement to MultiSearch. These new tools will allow for better accessibility to cases that contain invalid addresses on the account. New search criteria:

- Cases with Valid Addresses will allow you to search for cases that contain at least one valid address on the account.
- Cases with Invalid Addresses will allow you to search for cases that contain at least <u>one</u> invalid address on the account.
- Cases with Only Invalid Addresses will allow you to search for cases that contain only invalid addresses on the account.

We hope you are pleased with these features and find them useful in your operations. Should you have any questions or concerns regarding these new features, please contact the RDN Customer Support team.



Case Criteria				
Case Worker	Any	~		
Investigator	Any	*		
Claim Number		]		
VIN		]		
Year / Make / Model	Year	Make		
	Model			
License Plate #		]		
Title Received	Any	-		
Missing Plates				
Debtor Name	First Name	Middle Initial		٦
	Last Name		NEW Case Addresses search	
SSN:		]	options.	
Phone Number		]		
CoSigner Name	First Name	Last Name		
CS Phone Number		<u> </u>		
Case Addresses	Cases with Valid Addresses			
	Cases with Invalid Addresses	s 🔲		
	Cases with Only Invalid Add	resses 🔲		



Case Criteria			
Case Worker	Any	Ŧ	
Investigator	Any	*	
Claim Number			
VIN			
Year / Make / Model	Year	Make	
	Model		
License Plate #			
Title Received	Any	~	
Missing Plates		Cases with Valid Addresses option	
Debtor Name	First Name	will allow you to search for cases	
Debtor Marrie	Last Name	that contain at least <u>one</u> valid address on the account.	
SSN:		address on the account.	
Phone Number			
CoSigner Name	First Name	Last Name	
CS Phone Number			
Case Addresses	Cases with Valid Addresses		
	Cases with Invalid Addresses		
	Cases with Only Ir	nvalid Addresses 📃	



Case Criteria				
Case Worker	Any			
Investigator	Any	*		
Claim Number				
VIN				
Year / Make / Model	Year	Make		
	Model			
License Plate #				
Title Received	Any	-		
Missing Plates				
Debtor Name	First Name	Cases with Invalid Addresses		
Debtor Marile	Last Name	option will allow you to search for		
SSN:		cases that contain at least <u>one</u> invalid address on the account.		
Phone Number				
CoSigner Name	First Name	Last Name		
CS Phone Number				
Case Addresses	Cases with Valid Addresses			
	Cases with Invalid Addresses			
	Cases with Only Inva	Cases with Only Invalid Addresses 📃		



Case Criteria					
Case Worker	Any				
Investigator	Any	~			
Claim Number		]			
VIN		]			
Year / Make / Model	Year Model	Make			
License Plate #		]			
Title Received	Any	~			
Missing Plates					
Debtor Name	First Name Last Na <u>me</u>	Middle Initial			
SSN:		Only Invalid Addresses	-		
Phone Number	allow you to search for cases that contain <u>only</u> invalid addresses on the account.				
CoSigner Name	First Name	Last Name			
CS Phone Number					
Case Addresses	Cases with Valid Addresses Cases with Invalid Addresses				
	Cases with Only Invalid Addr	esses 🔲			