



RDN Enhancements

Removal of Closed-Positive Resolution





RDN Enhancement: Removal of Closed-Positive Resolution

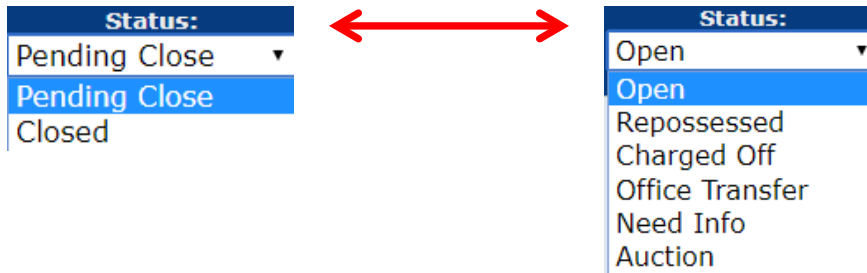
Dear Customers,

The Status of Closed-Positive Resolution has been removed from RDN. To assist with tracking, a NEW Closed-Positive Resolution Flag has been added to the case page. Cases that were previously marked as "Closed-Positive Resolution" Status will still be available for searching via MultiSearch. Additionally, RDN has added a NEW Closed-Positive Resolution column to MultiSearch. The new column will be sortable and the report can be exported.

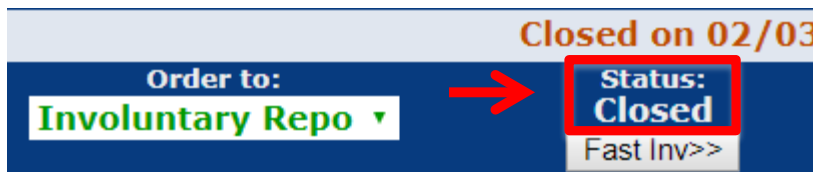


Closed-Positive Resolution Status Removal

Closed-Positive Resolution is no longer available when selecting a Status or Acknowledging a Close.



Case Status will now only display as Closed.





NEW Closed-Positive Resolution Case Page Flag

A NEW Closed-Positive Resolution Flag has been added to the case page. This Flag will **only** display when a case has been placed in a Closed status. Once toggled, the case will be Flagged as a Closed-Positive Resolution case. The status of the case will remain as Closed. Click Closed-Positive Resolution to Enable or Disable.

Status: Closed	Add Sub-status: ▼
Fast Inv>>	
Debtor: TEST CPRDATERANGE	
Cosigner:	
Coll Ext:	
Coll Phone:	
Client Fax:	
Client Phone:	
✔ Closed-Positive Resolution Disabled	

Status: Closed	Add Sub-status: ▼
Fast Inv>>	
Debtor: TEST CPRDATERANGE	
Cosigner:	
Coll Ext:	
Coll Phone:	
Client Fax:	
Client Phone:	
✔ Closed-Positive Resolution Enabled	

Case is now Flagged as Closed-Positive Resolution with a status of Closed.

Status: Closed	Add Sub-status: ▼
Fast Inv>>	
Debtor: TEST CPRDATERANGE	
Cosigner:	
Coll Ext:	
Coll Phone:	
Client Fax:	
Client Phone:	
✔ Closed-Positive Resolution Enabled	



Closed-Positive Resolution MultiSearch

Case(s) previously marked as Close-Positive Resolution are still searchable via MultiSearch. Each case previously marked as Close-Positive Resolution can be searched via the Closed status option.

Status Criteria	
Order To	Any
Status	Closed

Date Range Criteria	
Where	Closed
During Dates	2020-2-18 To 2020-2-18

Row	<input type="checkbox"/>	Case Number	Status	Close-Positive Resolution
1	<input type="checkbox"/>	2076579539	Closed	No
2	<input type="checkbox"/>	2076579485	Closed	No
3	<input type="checkbox"/>	2076579481	Closed-Positive Resolution	Yes



Closed-Positive Resolution MultiSearch

A NEW Column has been added to MultiSearch results, Close-Positive Resolution. This column can be added to MultiSearch results to assist in determining which case has been flagged as Close-Positive Resolution. From within the MultiSearch results page, click Configure Results. Scroll down to Case Specific and select Close-Positive Resolution. Click the >> arrows to move the Available Column to Columns to Display.

Configure Results
Total Results: 44

Adjust Columns to Display

Available	Columns To Display
Auction Name	Display Columns
Release Date	Case Number
Personal Property Release Date	Status
Case Specific	Account Number
Alert Text	
Branch	
Case Investigator	
Reference Number	
Case Worker	
Close-Positive Resolution	

Up
Down



Close-Positive Resolution MultiSearch

Close-Positive Resolution has been added to Columns to Display. Click Return to Results>>.

Adjust Columns to Display

Available		Columns To Display	
Close Date		Display Columns	
Hold Date		Case Number	
Number of days with current ca		Status	
Office		Account Number	
Order Date	>>	Close-Positive Resolution	Up
Repo Type	<<		Down
Sub-Status			
Pickup Address			
Loan Specific			
Account Balance			

Results Per Page
150 ▼

Return To Results>>



Legal Hold Flag Management MultiSearch

Results are returned and the NEW Close-Positive Resolution column has been added and will display the Close-Positive Resolution status. Headers rows may be sorted by clicking on the Header Name.

Row	<input type="checkbox"/>	<u>Case Number</u>	<u>Status</u>	<u>Account Number</u>	<u>Close-Positive Resolution</u>
1	<input type="checkbox"/>	2070185438	Closed	14571775	No
2	<input type="checkbox"/>	2070185731	Closed	14572304	No
3	<input type="checkbox"/>	2070186454	Closed	14574204	No
4	<input type="checkbox"/>	2070185063	Closed-Positive Resolution	80000501	Yes
5	<input type="checkbox"/>	2070185064	Closed-Positive Resolution	80000501	Yes



Questions?

If you have any questions regarding this new release, please contact RDN Support.

Phone: 817-204-0298

Email: support@recoverydatabase.net