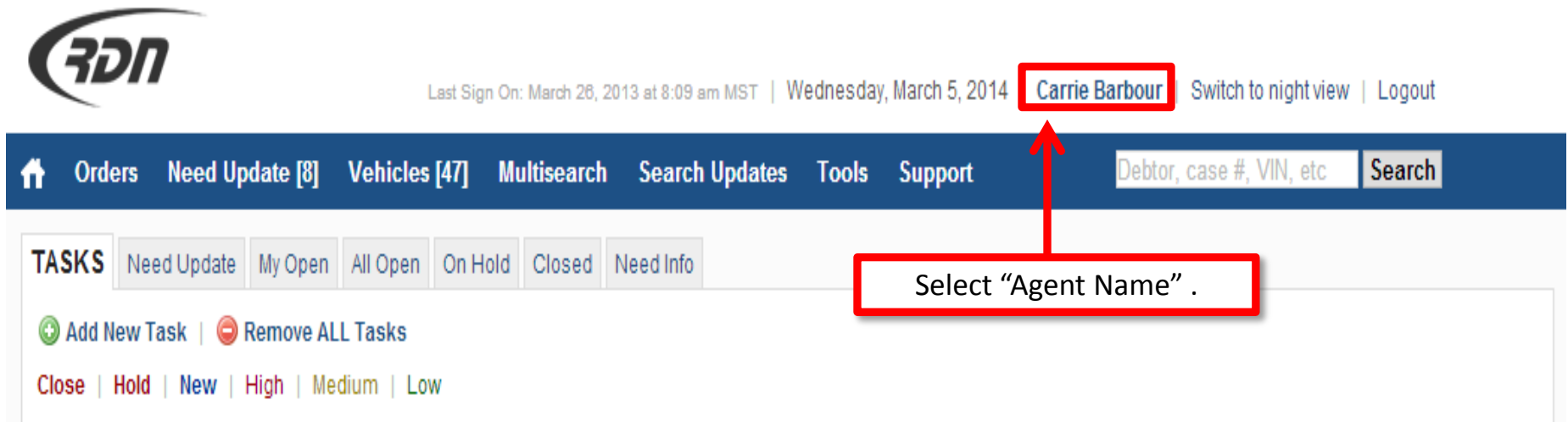




# Changing a password

Please follow the steps below to change your password.



The screenshot shows the RDN web application interface. At the top left is the RDN logo. To the right of the logo, the text "Last Sign On: March 26, 2013 at 8:09 am MST | Wednesday, March 5, 2014" is displayed. Further right, the user name "Carrie Barbour" is shown in a blue box, which is highlighted with a red box. To the right of the user name are links for "Switch to night view" and "Logout". Below this is a dark blue navigation bar with a home icon, "Orders", "Need Update [8]", "Vehicles [47]", "Multisearch", "Search Updates", "Tools", and "Support". To the right of these links is a search bar with the placeholder text "Debtor, case #, VIN, etc" and a "Search" button. Below the navigation bar is a "TASKS" section with tabs for "Need Update", "My Open", "All Open", "On Hold", "Closed", and "Need Info". Below the tabs are links for "Add New Task" (with a plus icon) and "Remove ALL Tasks" (with a minus icon). At the bottom of the tasks section are links for "Close", "Hold", "New", "High", "Medium", and "Low". A red arrow points from a red-bordered callout box containing the text "Select 'Agent Name' ." to the "Carrie Barbour" user name.

# Changing a password

**MY PROFILE**

Username

New Password

Confirm

Show

Address

City

State

Zip

Home Phone

Cell Phone

Fax

Email

Text Messaging #

E-Voice Notif.

Login Valid For   
(hours)

**Two-factor authentication**

Disabled - Enable

Enter and confirm your new password  
OR  
Select "Generate" to have a password  
generated for you.

Select "Save Profile" to update your new password.

# Changing a password



Last Sign On: March 26, 2013 at 8:09 am MST | Wednesday, March 5, 2014 | Carrie Barbour | Switch to night view | Logout

Orders Need Update [8] Vehicles [47] Multisearch Search Updates Tools Support

Debtor, case #, VIN, etc Search

✓ Successfully updated profile

You have successfully changed your password.

## MY PROFILE

Username	<input type="text" value="cbarbour"/>
New Password	<input type="password"/>
Confirm	<input type="password"/>
	<input type="checkbox"/> Show <input checked="" type="button" value="Generate"/>
Address	<input type="text" value="1234 RDN Place"/>
City	<input type="text" value="Austin"/>
State	<input type="text" value="TX"/>
Zip	<input type="text" value="78746"/>
Home Phone	<input type="text" value="(555) 555-5555"/>
Cell Phone	<input type="text" value="(123) 456-7891"/>
Fax	<input type="text" value="(123) 456-7891"/>
Email	<input type="text"/>
Text Messaging #	<input type="text" value="5128258206@tmomail.net"/>
E-Voice Notif.	<input type="text"/>
Login Valid For (hours)	<input type="text" value="10"/>
<b>Two-factor authentication</b>	
Disabled - Enable	
<input type="button" value="Save Profile"/>	



# Questions??

**If you have any questions, please contact RDN Support at  
817-204-0298, option 1, or via email: [support@recoverydatabase.net](mailto:support@recoverydatabase.net).**

