



# Clearing Cookies and Cache – Internet Explorer

**\*\*Internet Explorer:\*\***

Click on Tools

Select Internet Options

On the General Tab locate Browsing History and select Delete

Select the options of Temporary Internet Files and Cookies

Hit Delete

Once your history has been cleared, log out of RDN.

Manually type [www.recoverydatabase.net](http://www.recoverydatabase.net) in to your address bar and hit go

Select Login to RDN for our subscribers

Select your RDN login and login to RDN

# Clearing Cookies and Cache – Mozilla Firefox

**\*\*Mozilla:\*\***

Click on Tools

Select Options

Click Privacy Tab

Locate the history section and click clear your recent history

Select Everything for Time range to clear

Below details select Cookies, Cache, and Active Logins

Press Clear Now

Once your history has been cleared, log out of RDN.

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# Clearing Cookies and Cache – Google Chrome

**\*\*Chrome:\*\***

Click the Chrome menu on the browser toolbar.

Select Tools.

Select Clear browsing data.

In the dialog that appears, select the check boxes for the types of information that you want to remove.

Use the menu at the top to select the amount of data that you want to delete. Select beginning of time to delete everything.

Click Clear browsing data.

Once your history has been cleared, log out of RDN.

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# Clearing Cookies and Cache – Safari

## **\*\*Safari:\*\***

On your browser, go to Safari.

Under safari click on empty cache.

You will then be asked if your sure you want to empty the cache, simply click empty.

Now go back to your browser, and go to safari.

Under safari click on preferences.

From the security dialog box, click bookmarks, then click show cookies.

Now from the cookies dialog box, click remove all, then click done.

Once your history has been cleared, log out of RDN.

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# Questions??

**If you have any questions, please contact RDN Support at 817-204-0298, option 1, or via email: [support@recoverydatabase.net](mailto:support@recoverydatabase.net).**

