



RDN Training Material

RDN Credit Usage





RDN Credit Usage Limited User

You may review your RDN credit usage to determine your monthly fee's.

Main Menu	Credits [451]	Open Orders [6]	My Orders [2]	MultiSearch	Clients/Assignees	Adjusters	DRN Upload	CarsArrive
Repos >Jan 1st [0]	New Web [1]	Credit Usage	New Updates [0]		On Hold [1]	Need Info [1]	OPENLANE	
First <input type="text"/>	Last <input type="text"/>	Client Acct # <input type="text"/>	Ref # <input type="text"/>	Case # <input type="text"/>	VIN <input type="text"/>	Invoice # <input type="text"/>	<input type="button" value="Go"/>	

Select Credit Usage.



RDN Credit Usage Limited User

You may review your RDN credit usage to determine your monthly fee's.

Credit Usage Report:

SELECT A DATE RANGE:

From: To:

Total Debits (during selection)

Total Debits: -\$.00

Total Credits

Total Credits: \$.00

Tax: \$0

Total: \$0

Enter your dates and press submit to display your credit usage during the time frame entered.



RDN Credit Usage Limited User

You may review your RDN credit usage to determine your monthly fee's.

Credit Usage Report:

SELECT A DATE RANGE:

From: 2015-01-01 To: 2015-01-31

Submit

Total Debits during the time frame entered are now displayed.

Total Debits (during selection)

2040357709-WITHIT	2015-10-06 07:37:37	-\$4.00
Bank and Trust of California	2013 RAM 1500 LARAMIE	Four Dollar Repo



RDN Credit Usage Limited User

You may review your RDN credit usage to determine your monthly fee's.

Credit Usage Report:

SELECT A DATE RANGE:

From: 2015-01-01 To: 2015-01-31

Submit

Total Debits during the time frame entered are now displayed.

Total Debits (during selection)

2040357709-WITHIT	2015-10-06 07:37:37	-\$4.00
Bank and Trust of California	2013 RAM 1500 LARAMIE	Four Dollar Repo



RDN Credit Usage Limited User

You may review your RDN credit usage to determine your monthly fee's.

Total Debits: -\$22.00

Total Credits (during selection)

2016-01-07 09:29:59	Approved	\$50.00	\$0.00
	Refund		

Total Credits: \$50.00

Tax: \$0.00

Total: \$50.00

Your Debits and Credits will be displayed at the bottom of the Credit Usage report.



MultiSearch Reporting Options

You may review your accounts within a certain time frame by running a MultiSearch report. MultiSearch lets you perform searches based on the criteria you select.

RDN		Last Sign On: January 8, 2016 at 10:42 am MST				RDN User		Documentation		Support		Logout					
Main Menu		Credits [501]		Open Orders [6]		My Orders [2]		MultiSearch		Clients/Assignees		Adjusters		DRN Upload		CarsArrive	
Repos >Jan 1st [0]		New Web [1]		Credit Usage		New Updates				On Hold [1]		Need Info [1]		OPENLANE			
First	<input type="text"/>	Last	<input type="text"/>	Client Acct #	<input type="text"/>	Ref #	<input type="text"/>	Case #	<input type="text"/>	VIN	<input type="text"/>	Invoice #	<input type="text"/>	<input type="button" value="Go"/>			

Click MultiSearch.



MultiSearch Reporting Options

MultiSearch allows you to define your search criteria. RDN has provided you with multiple way to define your search criteria.

Saved Searches		
Client Criteria		
Client	<input type="text" value="Any"/>	
Lienholder	<input type="text" value="Any"/>	
Assignee	<input type="text" value="Any"/>	
Account Number	<input type="text"/>	
Case Criteria		
Case Worker	<input type="text" value="Any"/>	
Investigator	<input type="text" value="Any"/>	
Claim Number	<input type="text"/>	
VIN	<input type="text"/>	
Year / Make / Model	<input type="text" value="Year"/>	<input type="text" value="Make"/>
License Plate #	<input type="text"/>	

Search Criteria.



MultiSearch Reporting Options

To run a MultiSearch by date range, you will need to locate the Date Range Criteria section.

Date Range Criteria

Where

During Dates To

Date Range Criteria Two

Where

During Dates To

Sort By

Sort Results By



MultiSearch Reporting Options

Select the option you wish to run a Date Range Criteria report. For example: If you wish to pull a report of all cases you have recovered during a certain time frame, you select "Recovered" and define your date range. If you wish to pull a report of all cases that have been assigned to you during a certain time frame, you select "Assigned" and define your date range.

Filter: Enter keywords
Select an option

Office Criteria

Office
Branch

Complaints Criteria

Has Complaints

Date Range Criteria

Where
During Dates

Any
Assigned
Closed
Recovered
Released
Completed
Close Positive Resolution

Any

To

Search! Clear Selections

Select an option, define your dates and press Search.



MultiSearch Reporting Options

Your results will be returned based off the criteria you have entered.

MultiSearch results are listed.

Configure Results Export Results Save Search Change Search Criteria Update All Update Selected

Total Results: 5
1

Row	Select	Case Number	Status	Order Date	Year, Make and Model
1	<input type="checkbox"/>	2025067927	Repossessed	06/29/2012	1999 ford f-150
2	<input type="checkbox"/>	2025067984	Repossessed	06/29/2012	2004 Chevrolet Malibu
3	<input type="checkbox"/>	2038812851	Repossessed	07/07/2015	2005 SATURN VUE
4	<input type="checkbox"/>	2039661682	Repossessed	08/26/2015	1999 FORD F150
5	<input type="checkbox"/>	2040357709	Repossessed	10/06/2015	2013 RAM 1500 LARAMIE



Questions?

If you have any questions regarding this new release, please contact RDN Support.

817-204-0298, option 1

support@recoverydatabase.net