



# **RDN Enhancements**

## **NEW Permission Based Profile**





**FULL VERSION**

**NEW Permission Based Profile**





# NEW Permission Based Profile

RDN is introducing new permission roles to allow for better access for each user.

The Upper Management and Accounting password have also been **removed** from RDN and will **no longer be required to access Upper Management or Accounting**. User profiles will now be permission based on roles: Administrator, Manager, Accountant, and Non-Manager users.

**Administrator:** Users with the Administrator Permission will be able to access **ALL** sections of RDN including Accounting and Upper Management.

**Manager:** Users with the Manager Permission will be able to access the majority of RDN with a few exceptions. The Manager Permission **does not** allow access to Accounting, the option to View/Edit Company User Accounts in Upper Mgmt., nor does it allow invoice payment on the case page.

**Accountant:** Users with the Accounting permission will be allowed access to the Accounting section and invoice payment options. The Accountant permission **does not** grant access to Upper Management. \*Administrators do not need the Accounting permission.

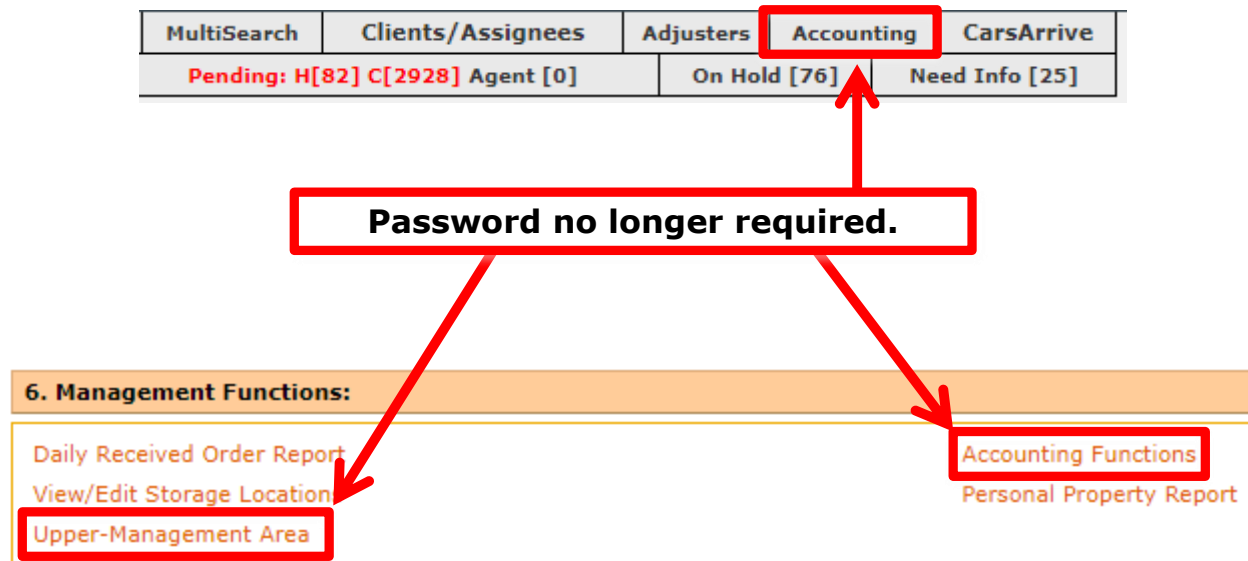
**Non-Manager:** Users without an Administrator, Manager, or Accounting permission will **not** be allowed access to Upper Management, Accounting and invoice payments options, nor will they be allowed to edit an RDN Form.

USERS IN RDN WHO PREVIOUSLY HAD THE MANAGER PERMISSION WILL AUTOMATICALLY BE MOVED TO THE ADMINISTRATOR PERMISSION. Please adjust each user according to the desired access level utilizing the new permissions listed above.



# NEW Removal of Secondary Passwords

A secondary password is no longer required to access the Upper-Management Area and Accounting Functions. No password prompt will appear. Access to Upper-Management and Accounting is based on permissions applied to a user profile.





# NEW Permission Based Profile - Administrator

Users with the Administrator Permission will be able to access ALL sections of RDN including Accounting and Upper Management.

Auto Login Valid For :	<input type="text" value="(9 hours)"/>
Allowed to create invoices:	<input checked="" type="checkbox"/>
New Order Email Notification:	<input type="checkbox"/>
Receive Updates From Other Users:	<input checked="" type="checkbox"/>
Fax Administrator:	<input checked="" type="checkbox"/>
Require <b>Two Factor Authentication</b> :	<input type="text" value="No"/>
View Clients:	<input checked="" type="checkbox"/>
Use Openlane:	<input checked="" type="checkbox"/>
Investigator:	<input type="checkbox"/>
Can delete photos and documents:	<input type="checkbox"/>
<b>Administrator:</b>	<input checked="" type="checkbox"/>
Manager:	<input type="checkbox"/>
Can use multisearch bulk options:	<input checked="" type="checkbox"/>

**Apply or Remove  
"Administrator" permission.**



# NEW Permission Based Profile - Manager

Users with the Manager Permission will be able to access the majority of RDN with a few exceptions. The Manager Permission does NOT allow access to Accounting or any invoice payment option. The Manager will have access to Upper Management with the exception of View/Edit Company User Accounts. A Manager role will does not have access to Create or Edit a User Account.

Auto Login Valid For :	<input type="text" value="(9 hours)"/>
Allowed to create invoices:	<input checked="" type="checkbox"/>
New Order Email Notification:	<input type="checkbox"/>
Receive Updates From Other Users:	<input checked="" type="checkbox"/>
Fax Administrator:	<input checked="" type="checkbox"/>
Require <b>Two Factor Authentication</b> :	<input type="text" value="No"/>
View Clients:	<input checked="" type="checkbox"/>
Use Openlane:	<input checked="" type="checkbox"/>
Investigator:	<input type="checkbox"/>
Can delete photos and documents:	<input type="checkbox"/>
Administrator:	<input checked="" type="checkbox"/>
<b>Manager:</b>	<input type="checkbox"/>
Can use multisearch bulk options:	<input checked="" type="checkbox"/>


Apply or Remove "Manager" permission.



# NEW Permission Based Profile - Manager

Users with the Manager Permission will be able to access the majority of RDN with a few exceptions. The Manager Permission does NOT allow access to Accounting or any invoice payment option. The Manager will have access to Upper Management with the exception of View/Edit Company User Accounts. A Manager role will does not have access to Create or Edit a User Account.

**Accounting tab removed.**



MultiSearch	Clients/Assignees	Adjusters	CarsArrive
Pending: H[82] C[2928] Agent [0]	On Hold [76]	Need Info [25]	

**Accounting Functions are disabled.**

## 6. Management Functions:

Daily Received Order Report  
View/Edit Storage Locations  
Upper-Management Area



**Accounting Functions**  
Personal Property Report



# NEW Permission Based Profile - Accounting

Users with the Accounting permission will be allowed access to the Accounting section. No password will be required to access Accounting. The Accountant permission does not grant access to Upper Management. \*Administrators do not need the Accounting permission.

- Allowed to create invoices:
- New Order Email Notification:
- Receive Updates From Other Users:
- Fax Administrator:
- Require **Two Factor Authentication**:  No
- View Clients:
- Use Openlane:
- Investigator:
- Can delete photos and documents:
- Administrator:
- Manager:
- Accounting:**
- Can use multisearch bulk options:

Apply or Remove "Accounting" permission.





# NEW Permission Based Profile - Accounting

Users with the Accounting permission will be allowed access to the Accounting section. No password will be required to access Accounting. The Accountant permission does not grant access to Upper Management. \*Administrators do not need the Accounting permission.

MultiSearch	Clients/Assignees	Adjusters	Accounting	CarsArrive
Pending: H[81] C[2932] Agent [0]		On Hold [76]	Need Info [25]	

**User can access the Accounting Functions.**

## 6. Management Functions:

Daily Received Order Report  
View/Edit Storage Locations  
Upper-Management Area

Accounting Functions  
Personal Property Report



# NEW Permission Based Profile – Non-Manager

Users without an Administrator, Manager, or Accounting permission will not be allowed access to Upper Management, Accounting and invoice payments options, nor will they be allowed to edit an RDN Form.

Allowed to create invoices:	<input checked="" type="checkbox"/>
New Order Email Notification:	<input type="checkbox"/>
Receive Updates From Other Users:	<input type="checkbox"/>
Fax Administrator:	<input checked="" type="checkbox"/>
Require <b>Two Factor Authentication</b> :	<input type="text" value="In"/>
View Clients:	<input checked="" type="checkbox"/>
Use Openlane:	<input checked="" type="checkbox"/>
Investigator:	<input type="checkbox"/>
Can delete photos and documents:	<input type="checkbox"/>
Administrator:	<input type="checkbox"/>
Manager:	<input type="checkbox"/>
Accounting:	<input type="checkbox"/>

**A Non-Manager user does not have the Administrator, Manager, or Accounting permission applied to the profile**



# NEW Permission Based Profile – Non-Manager

Users without an Administrator, Manager, or Accounting permission will not be allowed access to Upper Management, Accounting and invoice payments options, nor will they be allowed to edit an RDN Form.

**Accounting tab removed.**

MultiSearch	Clients/Assignees	Adjusters	CarsArrive
Pending: H[82] C[2928] Agent [0]	On Hold [76]	Need Info [25]	

**Access to Upper-Management and Accounting is disabled.**

**6. Management Functions:**

- Daily Received Order Report
- View/Edit Storage Location
- Upper-Management Area

Accounting Functions

- Personal Property Report



**LIMITED VERSION**

**NEW Permission Based Profile**





# NEW Permission Based Profile

Dear Customers,

RDN is introducing new permission roles to allow for better access for each user.

Administrator and Non-Manager users.

**Administrator:** Users with the Administrator Permission will be able to access ALL sections of RDN including RDN Account Management and Edit Company User Accounts.

**Manager/Non-Manager:** Users with OR without the Manager permission will NOT be able to access Company User Accounts, RDN Account Management, Edit Company Profile, or Invoices/Credit Cards.

**USERS IN RDN WHO PREVIOUSLY HAD THE MANAGER PERMISSION WILL AUTOMATICALLY BE MOVED TO THE ADMINISTRATOR PERMISSION.** Please adjust each user according to the desired access level utilizing the new permissions listed above.



# NEW Permission Based Profile - Administrator

Users with the Administrator Permission will be able to access ALL sections of RDN including RDN Account Management and Edit Company User Accounts.

Auto Login Valid For :	<input type="text" value="(9 hours)"/>
Allowed to create invoices:	<input checked="" type="checkbox"/>
New Order Email Notification:	<input type="checkbox"/>
Receive Updates From Other Users:	<input checked="" type="checkbox"/>
Fax Administrator:	<input checked="" type="checkbox"/>
Require <b>Two Factor Authentication</b> :	<input type="text" value="No"/>
View Clients:	<input checked="" type="checkbox"/>
Use Openlane:	<input checked="" type="checkbox"/>
Investigator:	<input type="checkbox"/>
Can delete photos and documents:	<input type="checkbox"/>
<b>Administrator:</b>	<input checked="" type="checkbox"/>
Manager:	<input type="checkbox"/>
Can use multisearch bulk options:	<input checked="" type="checkbox"/>

**Apply or Remove "Administrator" permission.**



# NEW Permission Based Profile Manager/Non-Manager

Users with OR without the Manager permission will NOT able to access Company User Accounts, RDN Account Management, Edit Company Profile, or Invoices/Credit Cards.

Auto Login Valid For :	<input type="text" value="(9 hours)"/>
Allowed to create invoices:	<input checked="" type="checkbox"/>
Require <b>Two Factor Authentication</b> :	<input type="text" value="No"/>
View Clients:	<input checked="" type="checkbox"/>
Use Openlane:	<input checked="" type="checkbox"/>
Can delete photos and documents:	<input type="checkbox"/>
Administrator:	<input type="checkbox"/>
<b>Manager:</b>	<input checked="" type="checkbox"/>

**Apply or Remove "Manager" permission.**



# NEW Permission Based Profile – User Functions

Users with the Administrator Permission will be able to access ALL sections of RDN including RDN Account Management and Edit Company User Accounts.

## User Functions with "Administrator" permission.

### User Functions:

- > RDN INSIGHT
- > Edit My Profile
- > Edit Company User Accounts
- > RDN Account Management
- > Edit Company Profile
- > Invoices/Credit Cards
- > View Stored Vehicles [Total Stored: 11]
- > Pending CAC C/Rs
- > Release Stored Vehicles
- > **Update Needed Listing** > Never Updated
- > OPEN Orders By Borrowers Last Name
- > OPEN Orders By Date of the Order
- > OPEN Orders **BY AGENT** And **Date**

## User Functions with "Manager" permission.

### User Functions:

- > RDN INSIGHT
- > Edit My Profile
- > View Stored Vehicles [Total Stored: 11]
- > Pending CAC C/Rs
- > Release Stored Vehicles
- > Update Needed Listing > Never Updated
- > OPEN Orders By Borrowers Last Name
- > OPEN Orders By Date of the Order
- > OPEN Orders **BY AGENT** And **Date**