



RDN Enhancements Permissions – Delete Photo and Documents





Can Delete Photos and Documents Permission

RDN has added a new permission that will restrict the option to delete photos and documents from a case page.

Users with the “Manager” permission will retain the right to delete photos and/or documents from a case page. Users without the “Manager” permission will need the new permission, Can delete photos and documents, added to their profile. **BY DEFAULT, ALL NON-MANAGER USERS WILL NOT BE ABLE TO DELETE PHOTOS OR DOCUMENTS UNTIL THE NEW PERMISSION IS APPLIED.**

The following slides will guide you through applying the Can delete photos and documents permission to a user profile.

Users will be required to log out and back in to see the change.

RDN is pleased to bring you this new feature, and we look forward to bringing you more in enhancements in the future.

If you have any questions, please contact RDN Support.

Phone: 817-204-0298

Email: support@recoverydatabase.net



Can Delete Photos and Documents Permission FULL USER

Select option 1.

Management Functions Listing

1.> View / Edit Company User Accounts [****EDIT User Access to RDN Here****]

2.> Add Company Sub-Statuses [Add Company Sub-Statuses]

Active	User	User Interface Template	Company	ID
Yes	(Carrie Barbour)	Barbour	1 RDN Demo	90DEMO

Select user.



Can Delete Photos and Documents Permission FULL USER

Auto Login Valid For :	(9 hours) ▼
Allowed to create invoices:	<input checked="" type="checkbox"/>
New Order Email Notification:	<input type="checkbox"/>
Receive Updates From Other Users:	<input checked="" type="checkbox"/>
Fax Administrator:	<input checked="" type="checkbox"/>
Require Two Factor Authentication :	No ▼ TFA not setup
View Clients:	<input checked="" type="checkbox"/>
Use Openlane:	<input checked="" type="checkbox"/>
Investigator:	<input checked="" type="checkbox"/>
Can delete photos and documents:	<input type="checkbox"/>
Manager:	<input checked="" type="checkbox"/>
Active:	<input checked="" type="checkbox"/>
Can modify UI Template:	<input checked="" type="checkbox"/>
Can edit adjuster notes:	<input checked="" type="checkbox"/>
Can enable/disable VLA:	<input type="checkbox"/>
Can enable/disable LPR 2.0:	<input type="checkbox"/>
Can accept New Web cases:	<input checked="" type="checkbox"/>
Can Purchase instaVIN Reports:	<input checked="" type="checkbox"/>


Apply permission and scroll down and select Modify User.

Modify User [changes will not take effect until user logs out]



Can Delete Photos and Documents Permission FULL USER

Picture Management Picture Report



120x47 3 KB


Delete Image

- You may upload several images per case
- Image file sizes must not exceed 7MB
- You may upload

[Upload New Image](#)

Users with permission will be able to delete Photos and/or Documents.

Document Management



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Account Documents

rdn_logo_small_dark.png

Delete



Can Delete Photos and Documents Permission LIMITED USER

User Functions:

- > RDN INSIGHT
- > Edit My Profile
- > Edit Company User Accounts
- > RDN Account Management

Select Edit Company User Accounts.

Active	User	User Interface Template	Company	ID
Yes	(New User)	- No Template Selected -	Limited Repo Agency	AZ8172040298
Yes	(RDN User)	- No Template Selected -	Limited Repo Agency	AZ8172040298

Select user.



Can Delete Photos and Documents Permission LIMITED USER

Auto Login Valid For : (9 hours) ▼

Allowed to create invoices:

Require **Two Factor Authentication**: No ▼ TFA not setup

View Clients:

Use Openlane:

Can delete photos and documents:

Manager:

Can use multisearch bulk options:

MATS Lookup:

License Plate Lookup:

MasterQueue Billing:

Can Purchase Key Services:

Active:

Can modify UI Template:

Can edit adjuster notes:

Can enable/disable VLA:

Can enable/disable LPR 2.0:

Can accept New Web cases:

Can Purchase instaVIN reports:
Contact Customer Support to
enable instaVIN to your account.
Support 817-444-0298 Option 1


**Apply permission and scroll
down and select Modify User.**

Modify User [changes will not take effect until user logs out]



Can Delete Photos and Documents Permission LIMITED USER

Picture Management Picture Report



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Delete Image

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Account Documents

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Delete